April 4, 2023

ProSoft Technology appreciates your investment in our products and as a valued customer, part of our commitment to you is to inform you of changes to the status of mature products.

As our products age, ProSoft Technology works to maintain them as long as possible and provide you with enough advance notification to allow you to make business decisions regarding your migration strategy.

As part of our lifecycle support, all our products follow the same 4 life-cycle phases – Active, Active Mature, Limited Availability, and Discontinued.   Throughout this progression, we try to provide you with options to help you manage the issues that arise with aging products.

PRODUCT LIFECYCLE STAGE:

ACTIVE	Current, in-stock product. Fully supported.
ACTIVE MATURE	Current, in stock product. Fully supported. A newer product or family exists. (Optional Stage)
LIMITED AVAILABILITY	Low inventory, Fully Supported. Product will migrate to DISCONTINUED soon.
DISCONTINUED	Not available. Warranty replacements and repair services may be available.

At this time, the AN-X2-AB-DHRIO product is in DISCONTINUED status with immediate effect, this solution has been replaced by the AN-X4-AB-DHRIO.The AN-X4 currently supports the following applications:

- *DH+ firmware* – gateway acts like a bridge between a Data Highway Plus and an Ethernet /IP network.
- *HMI firmware* – allows for legacy PanelView to be upgraded to newer PanelView6 Plus which support Ethernet/IP protocol.

Additional firmware updates are in process to support the following applications:

- *Drive firmware* – allows to upgrade legacy Allen Bradley drives on Remote I/O to new Ethernet/IP enabled drive.
- *Remote I/O Scanner* – allows to replace existing Remote I/O PLC with a ControlLogix/CompactLogix without having to replace existing I/O racks.
- *Remote Adapter* – allows Remote I/O PLCs to share date with newer Controller such ControlLogix or CompactLogix.

Please see chart below for differences between the AN-X2 and the AN-X4 product lines.

Specifications	AN-X2-AB-DHRIO	AN-X4-AB-DHRIO
Typical Power Consumption	200 mA @ 12 Vdc or 100 mA @ 24 Vdc	240 mA @ 12 Vdc or 120 mA @ 24 Vdc
Max Power Dissipation	2.4W	2.9W
Dimensions	107 mm x 126 mm x 34 mm (4.18 in x 4.97 in x 1.33 in)	107 mm x 98 mm x 34 mm (4.18 in x 3.86 in x 1.33 in)
Connectors Orientation	0 degrees	180 degrees
Network connector location	Top connector	Bottom connector
Power connector location	Middle connector	Top connector
Ethernet port location	Bottom connector	Middle connector

Notes:

a) **Customer will not need to change the existing wiring on their network; because the location of the connectors and dimensional changes, customer would need to make sure they have enough cable.**
b) **Connector location is based on the unit being vertically mounted.**

We understand how critical it is for you to understand this life cycle to leverage your investment. As our products age, we communicate lifecycle changes as early as possible and provide possible options to help extend the life of your system as long as possible.

We appreciate the commitment you have made to ProSoft Technology's products, and we hope that this letter communicates our commitment to supporting all of our customers. We welcome the opportunity to work with you in solving all current and future communication needs.

Regards,

Dennis Gonzalez

Dennis Gonzalez
Product Management